XFINITY Streaming is included with your campus housing!

- ✓ 100+ live channels (all are available from on-campus, some available from anywhere)
- ✓ Thousands of FREE on-demand selections
- ✓ Stream directly on your PC, Mac, and mobile device (Apple, Android, Kindle, Roku)
- ✓ Access your DVR library on the go and download recorded shows to watch offline
- ✓ Add subscription channels yourself

Getting Started Is Easy!

On a PC or Mac:

- 1. Visit <u>xfinityoncampus.com</u>.
- 2. Enter "Lowell" in the search field and select **University of Massachusetts Lowell** from the list.
- 3. Sign in using your standard UMass Lowell credentials.

On a mobile device:

- 1. Install the "XFINITY Stream" app from the Google Play Store or Apple App Store.
- 2. Log in by tapping "XFINITY On Campus Students Sign in Here".
- 3. Enter "Lowell" in the search field and select University of Massachusetts Lowell from the list.
- 4. Sign in using your standard UMass Lowell credentials.

On a Roku device:

- 1. Connect your Roku to the 'UMassLowell' WiFi network. If your Roku supports a wired connection, you may plug it into an active network jack using your own network cable.
- 2. On the Roku, add the "XFINITY Stream Beta" channel from the Roku Channel Store.
- 3. On the Roku, open the "XFINITY Stream Beta" channel and make note of the 6-digit authorization code.
- 4. In a web browser on a PC or Mac, go to <u>www.xfinity.com/authorize</u> and enter the 6-digit authorization code from step #3 above. You will be directed to an XFINITY login page.
- 5. Near the bottom of the page, click "XFINITY On Campus Students Sign in Here".
- 6. Sign in using your standard UMass Lowell credentials.
- 7. Your Roku will automatically open the XFINITY Streaming menu.

If you're having technical difficulties:

- Make sure you are entering your UMass Lowell student email address properly, including "@student.uml.edu".
- Ensure that your password is correct. If you find that you cannot log into other UMass Lowell sites, please contact the IT Service Center at 978-934-4357 or help@uml.edu. Remember to update your password in the XFINITY On Campus web browser, smartphone/tablet app, or Roku device whenever you change your UMass Lowell password.
- If your password is correct, please contact XFINITY On Campus support at support.xfinityoncampus.com.
- If you are seeing an error message saying "Sorry, but we're having trouble signing you in" or "We received a bad request," try clearing the cache in your web browser.